



CENTER FOR INFORMATION TECHNOLOGIES

History

The Company was established in 1992 as a subsidiary of Armenian Scientific and Research Institute of Computer Techniques and Informatics. Management staff of the Company headed activities to build a leading IT company with a focus on Software Development, Hardware trade, Network and IT Integrated Solutions. In 2000 CIT was restructured into a private enterprise, which streamlined the company to become a self-sustaining and profitable business.

Staff

CIT believes its people are the best asset it possesses, and depends on its team spirit in building competitiveness. Although a young company, CIT employs a staff of experienced professionals -- managers, engineers, programmers, designers and content developers, technicians and network administrators, marketing specialists and translators with a proven track record of success. Special attention is provided to the development of next generation professionals, who are nourished by the in-house training facilities of CIT, in its Training Center. Starting with a staff of 8 persons, CIT has expanded operations to over 30 employees.

Challenges

CIT's vision is based on the concepts of providing sound leadership (in the Company's) and assuring success for our customers (on the customers' side). The Company's uppermost goal is to see successful customers. This is achieved by providing superior service and products that are designed and delivered by a Staff of leading experts, through Partnerships with market leaders and coupled with extensive experience from the History. We believe our approach will position us amongst the world's leading IT companies. Satisfaction of our customers shown by repeat orders and positive feedbacks indicates that CIT is on the right track.

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Main activities

Software development

Complex/Integrated solutions

Hardware production and sale (CIT owns an assembling line)

Network solutions

Internet services (ISP)

Web & Graphic Design

Training

Partners

To provide world class and exceptional quality services and products CIT maintains partnership worldwide. Ongoing development of cooperative ventures CIT recognizes as a core value and the means to achieve successful competitiveness, productivity and profit.

- Hewlett Packard/Compaq Authorized Dealer,
Business Partner and Authorized Service Center
- Cisco Systems Registered Partner
- Intel Authorized Warehouse in Armenia
- MSI Dealer
- APC Business Partner
- SRS Authorized Distributor
- 1C Franchisee
- Trestle Group Partner

CIT Ltd. carries out large-scale product procurement from the following manufacturers:

- D-Link
- Gigabyte
- Compex
- CNet
- Panasonic
- Asus
- Genius
- Xcess
- HP
- MSI
- Dell
- Cisco Systems
- LiteOn
- Samsung
- APC

Significant achievements over Company's lifetime

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|------|--|
| 1993 | first order for software development from abroad |
| 1994 | first computer assembled |

1995	first fully functional packaged software product
1997	first sale of fully functional packaged software product abroad
1999	status of franchisee with the “1C” Russian company for “1C”:Enterprise software
2000	APC authorized dealer
2000	Intel solutions provider
2001	Management system registered to ISO 9002
2001	status of authorized dealer of Compaq
2001	authorized Intel warehouse in Armenia
2001	HP business partner
2001	3GTSolutions subsidiary enterprise established in Boston, MA, USA
2002	Compaq authorized service center status
2002	a fully-fledged computer assembling line purchased and operated
1999 – 2003	has established 6 shops
2003	CIT ME (Middle East) branch opened in Jabel Ali Free Zone, U.A.E.
2005	started establishment of CMMI software development standards in the Company
2006	subcontract agreement with Systems Research and Applications Corporation
2008	long-term contract for update and full support of Armenian Legal Information System
2010	Company started incubation activities for the “3A” association adopted projects.

Software Process Framework

The software process framework is designed for successful project delivery through a well defined and managed process that is tailored to meet specific customer requirements. It is intended to ensure long-term stability and improvement over time.

The Software Development Division of the Company is in the process of certification for CMMI Level 3 (planned to be completed by the end of 2008).

Software Development Areas

— Enterprise solutions (Enterprise Management, Business Automation, Financial/Accounting Software)

— Web applications, Web development, design and maintenance (corporate Web sites, e-Commerce, e-Governance, e-Consulate, e-Learning, management and monitoring systems)

— Other (sales, statistical software, catalogs, voice messaging systems, logistics, geoinformation systems, etc.)

Main specialization areas of CIT programmers include but are not limited to:

Programming languages: VB/VB.NET, C#, Java, C/C++, PERL

Databases: MS SQL, MySQL, Oracle

Web development tools: ASP/ASP.NET, PHP, JSP/Servlets/Struts/VelocityEngine, Flash/Director, PERL, XML, JavaScript, HTML, Web design

Software packages developed for local and foreign markets

Products:

DocsMan Online documentation flow management system (version 3.0)
Turnstile Automated entrance-exit and working time control solution (version 2.0)
CMMS Computerized Maintenance Management System (version 4.3)
DM (Data Maintenance) Web content analyzing tool
Electron Comprehensive accounting and consumption/payment tracking system
HH_CIT Accounting software for small and medium enterprises
TimeBill Project management tool
CVMS Computerized Voice Messaging System
Gauge3D Statistical processing software
CIT:Complex Enterprise management and business automation software package

Custom Developments:

ARLIS Armenian Legal Information System
SRS State Registry System of the RA
SARM National Standards System of the RA
MIS Management information system for the EU Business Advisory Service Program in the RA
EGSTA / CEGS e-Governance system for territorial administration of the RA
Staff Database for the World Vision Armenia
Data Mart Reporting Corporate data warehousing system
Sales Profiler Front-end sales tool for home builders
UNIMAP Business reference mapping tool
Product Part Numbering System for Epson Electronics
Airport Logistics Management System for Ogma Inc.
Art Catalog Electronic catalog of the artworks of selected Armenian artists
Jewelry Catalog Electronic showcase of jewelry
Catalog of Rugs Electronic catalog of Armenian rugs
SPC3D Statistical analysis software for medium and large enterprises

Web Developments:

Save The Children Armenia Website <http://www.participation.am>
Software Sales Website www.softwaresales.am
Association "3A" Website www.arm3a.org

UNDP Global Compact Armenia www.globalcompact.am
“Pakagic” daily newspaper www.pakagic.am
“Armenian Business” Small and Medium Business Union portal www.businessport.am
Armenian Hotel Association www.aha.am
Armenian Restaurant Association www.armenianrestaurants.am
Dilijan city Website www.dilijan.am
Armenian Guides Guild www.armenian-guides.am
Ministry of Justice of Armenia* www.justice.am
Armenian Legal Information System www.arlis.am
State Registry System of Armenia www.stateregistry.am
National Chamber Orchestra of Armenia www.ncoa.am
Central E-Government portal for the Ministry of Territorial Administration of RA www.region.am
Regional E-Government portals vdzor.region.am, lori.region.am, syunik.region.am, etc. (total 10 portals)
Community E-Government portals sevan.region.am, etc. (total 12 portals)
Export Directory of Armenia* www.export.am
Armenian Jewelers Association www.aja.am
National Standards Institute of Armenia www.sarm.am
Enterprise Incubator Foundation* www.eif-it.com
1-Network company www.1-network.ru
Firm Alpha Co., Ltd www.alpha.am
Elitar Travel Service* www.tourism.am
International «AgroForum» Conference www.agroforum.am
LowerMyBills.com (several sections) www.lowermybills.com
DomainMart.com www.domainmart.com
Consolidated Land Exchange www.cle.am
Training system for PCi Inc. www.pciwiz.com
Hyart Ltd. www.hyart.am

Ultrasound Research and Education University Center of Armenia www.armedsound.am

Armenian Business Weekly www.cit.am/abw

Zero One Dimension www.cit.am/zod

Dolphin Publishers www.cit.am/delfin

Zoryan Institute www.zoryaninstitute.org

Ogma Inc. www.ogmainc.com

CreationPoint Systems Corporation www.creationpoint.com

Ronco Consulting Corporation www.cit.am/ronco

Sites marked with * were later redeveloped/replaced

Additional information about CIT Ltd. software developments can be found at the our Home Page: <http://www.cit.am>

Customers

International:

Epson Electronics, USA
NewStar Business Solutions, Canada
Ogma Inc., USA
SETA Corporation, USA
SRA International, Inc., USA
LowerMyBills.com, USA
DomainMart.com, USA
Arthur Andersen, USA
PCi Services, USA
theFurious.com, USA
Sitara Group, Pakistan
Dynamic Management Systems, Pakistan

Local:

USAID in Armenia
UNDP in Armenia
Delegation of the EU to Armenia
DFID in Armenia
UN World Food Program
RA Enterprise Incubator Foundation
Armenian Development Agency (ADA)
International Trade Center (ITC) in Armenia
KPMG Armenia/Barents Group
PA Consulting Group
SPFA
JT International Luxemburg SA representative in the RA
Embassy of the Republic of China in Armenia
The Ministry of Justice of the RA
The Ministry of Defense of the RA
The Ministry of Agriculture and Environment Protection of the RA
The Ministry of Energy of the RA
The Ministry of Foreign Affairs of the RA
The Ministry of Trade and Industry of the RA

Office of Public Prosecutor of the RA
National Standards Institute of the RA
Municipality of Yerevan City
Yerevan Water Supply CJSC
Armenian Nuclear Power Plant (ANPP)
Gyumush Hydropower Plant CJSC State Enterprise
Araratyan Marz Electricity Supply Network CJSC State Enterprise
Southern Electricity Supply Network CJSC State Enterprise
Yerevan Thermal Power Plant CJSC State Enterprise
Yerevan Electricity Supply Network
Yerevan Subway CJSC
Yerevan Auction Center State Enterprise
Armenian Jewelers Association
Armenian Russian Gas Society CJSC
Armenian Business Weekly
National Chamber Orchestra of Armenia
American University of Armenia
Armenian Agricultural Academy
Yerevan State University
Yerevan State Medical University
Yerevan State Institute named after V. Bryusov
Yerevan State University of Architecture and Construction
Ultrasound Research and Education University Center of Armenia
Armatom Institute
Nairit OJSC
Armenia-Lada Russian-Armenian Joint Venture CJSC